

Volunteer Information Pack

Event Stewards

Event Stewards are the first port of call for festival goers, responsible for helping with general enquiries, crowd control where needed and helping to make a great event. They also act as the eyes and ears of the Festival, being alert to any safety issues that occur.

Box Office Volunteers

Box Office Volunteers greet festival-goers, check names off the online booking list and complete cash sales on the door. Their role is vital for the smooth running of an event and they provide a welcoming presence for our festival-goers.

Production Assistants

Production Assistants are essential for the smooth running of events and carry out tasks such as setting up and operating PA systems, lighting equipment and seating and ensuring proper pack down at the end of an event.

Bar Volunteers

We set up pop-up bars serving wine, beer, soft drinks, crisps and chocolate at various locations around the hill during the festival. Volunteers must be over 18 and comply with licensing legislation.

Food Servers

Supporting the sale of hot and cold food at our larger events, volunteers serve food, take sales and help wash up.

Programme Distribution Volunteers

Programme Delivery Volunteers deliver Festival programmes door to door to ensure that all members of our community know about and can engage with the Festival. We aim to deliver one program to each household in the area. You'll be given a set route to do and can deliver the programs at a time that suits you.

A guide for volunteers

- Please arrive 30 minutes before the event start time.
- On arrival introduce yourself to the event manager and attend any briefing.
- You will spend most of your time on your feet and some events will be outdoors so please ensure you arrive with sensible shoes and appropriate weather protection, i.e. rain coats, sunscreen, hats etc.
- Please ensure you keep an eye on temporary structures such as props and lighting rigs and inform the event manager if you have any concerns.
- There may be occasions when volunteers will need to address a minor incident with festival attendees e.g. unruly behaviour of individuals or minor accidents.
- If an incident is becoming, or might become, a problem please inform the event manager.
- Volunteers are not expected to provide first aid.
- If an event has to be evacuated please support the event manager by keeping the public calm and moving them to the closest (and safest) exit.
- Please familiarise yourself with the location of the exits.